

Natural Apothecary LLC – Bud Tender

Natural Apothecary LLC (NA) has one primary goal, passion, and priority in the legal cannabis industry, providing safe access to the highest quality legal cannabis products. There are a number of people who will benefit from legal cannabis access in New Jersey. NA intends to provide high quality cannabis products to our customers while being great corporate citizens in each town that we operate within

Job Summary

The Budtender is responsible for providing our customers with an extraordinary experience. Through meaningful interaction and knowledgeable answers, the Budtender fosters an environment that is compassionate, genuine, and respectful. Budtenders are expected to contribute to making their Dispensary a climate that encourages forward-thinking, embraces inclusion, and practices generosity of spirit. Budtenders also assist the Management Team with the activities and operations of the store, while abiding by policies, procedures, and operational guidelines.

Duties & Responsibilities

- Provides knowledge, expertise, guidance, and a personalized experience to each customer
- Ensures customer questions or concerns are resolved quickly and completely.
- Accountable for accurately receiving, coordinating, and fulfilling customer orders
- Utilizing the Point of Sale (POS) and inventory tracking systems
- Ensuring the dispensary is clean and well maintained
- Complies with all regulatory compliance
- Fosters a positive work environment, treating everyone with dignity and respect
- Performs other duties as assigned by the Manager and/or Lead.

Qualifications

- Must be at least 21 years of age
- Able to pass all background checks as required by state cannabis agency.
- Availability to work retail schedule that includes nights and weekends
- Prior customer service experience in hospitality, pharmacy, customer services, or retail environment.

Education

- High school diploma/GED required
- Bachelor's Degree Preferred
- Equivalent combination of work/education experience accepted

Skills

- Customer Focused: Dedicated to creating a memorable experience for internal customers; viewed as a good listener and is easy to approach; understands the customers' needs and be patient.
- Drives Sales: Understands shopping patterns; can identify sales opportunities

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- Relationship Building Viewed as a truthful individual who shares authentic feedback in a respectful manner; takes responsibility for mistakes and offers impactful solutions; recognizes strengths and weaknesses of each staff member
- Technology troubleshooting and maintenance

Working Conditions

- Work is performed inside the dispensary
- Occasional work outside (inventory intake / delivery)
- Involves interactions with staff, vendors, customer, local and state authorities
- High pace environment

Direct Reports

- Assistant Manager Front End

AT-WILL EMPLOYMENT

The relationship between you and the Natural Apothecary LLC is referred to as "employment at will." This means that your employment can be terminated at any time for any reason, with or without cause, with or without notice, by you or the Natural Apothecary LLC. No representative of Natural Apothecary LLC has authority to enter into any agreement contrary to the foregoing "employment at will" relationship. You understand that your employment is "at will," and that you acknowledge that no oral or written statements or representations regarding your employment can alter your at-will employment status, except for a written statement signed by you and either our Executive Vice-President/Chief Operations Officer or the Company's President.