

Natural Apothecary LLC – Delivery Driver

Natural Apothecary LLC (NA) has one primary goal, passion, and priority in the legal cannabis industry, providing safe access to the highest quality legal cannabis products. There are a number of people who will benefit from legal cannabis access in New Jersey. NA intends to provide high quality cannabis products to our customers while being great corporate citizens in each town that we operate within

Job Summary

Delivery Driver is a role that supports all customers and provide them with the best and most memorable experiences during delivery. The primary responsibility of a Retail Delivery Driver is to ensure a safe and friendly delivery of the customers order. The delivery driver will interact with customers on a day to day basis and will provide the best customer experience possible.

Duties & Responsibilities

- Ensure that all Standard Operating Procedures are being followed when completing every delivery
- Delivery Drivers will be responsible to for maintaining 100% traceability throughout the delivery process.
- Serve as a customer advocate, security advocate, or delivery driver
- Maintain communication with customers while servicing deliveries to ensure our consumers are satisfied.
- Maintain a professional relationship with all employees and customers
- Ensure that all driving regulations are followed when driving a Company vehicle
- Ensure that their surrounding areas are secure, all employees are following proper procedure when entering and exiting the facility and vehicle
- Ensure effective communication and teamwork across all functional areas

Qualifications

- Must be at least 21 years of age
- Able to pass all background checks as required by state cannabis agency.
- Hold a valid New Jersey Drivers license
- Prior customer service experience in hospitality, pharmacy, customer services, or retail environment.

Education

- High school diploma/GED required
- Bachelor's Degree Preferred
- Equivalent combination of work/education experience accepted

Skills

- Customer Focused: Dedicated to creating a memorable experience for internal customers; viewed as a good listener and is easy to approach; understands the customers' needs and be patient.
- Drives Sales: Understands shopping patterns; can identify sales opportunities

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- Relationship Building Viewed as a truthful individual who shares authentic feedback in a respectful manner; takes responsibility for mistakes and offers impactful solutions; recognizes strengths and weaknesses of each staff member
- Technology troubleshooting and maintenance

Working Conditions

- Work is performed inside the dispensary and within a vehicle
- Occasional work outside (delivery)
- Involves interactions with staff, vendors, customers
- High pace environment

Direct Reports

- Assistant Manager Front End

AT-WILL EMPLOYMENT

The relationship between you and the Natural Apothecary LLC is referred to as "employment at will." This means that your employment can be terminated at any time for any reason, with or without cause, with or without notice, by you or the Natural Apothecary LLC. No representative of Natural Apothecary LLC has authority to enter into any agreement contrary to the foregoing "employment at will" relationship. You understand that your employment is "at will," and that you acknowledge that no oral or written statements or representations regarding your employment can alter your at-will employment status, except for a written statement signed by you and either our Executive Vice-President/Chief Operations Officer or the Company's President.